

A photograph of a man in a pink polo shirt hugging a child in a light blue polo shirt from behind. They are in a kitchen, with an open refrigerator in the background containing various items like a large bottle of Welch's Fruit Light juice and a carton of milk. The scene is warmly lit, suggesting a home environment.

2023 Morning Brief Series:
Program Updates for PY2023
April

Agenda



- Single Family Income Qualified Home Efficiency Initiative
- Market Rate Single Family Home Efficiency Initiative
- Smart Savers Initiative
- Multifamily Initiative
- General Residential Program

Single Family Income Qualified Home Efficiency Initiative

PY2023 Design



- Tier 1 projects must be no-cost to the customer.
- Projects that have expenses added after the Reservation Request is approved will not be paid by the Program.
- Submit accurate insulation levels on every project workscope.
- Complete building envelope work prior to HVAC installation.
- Customer needs to be signing on a complete reservation, not a blank one.
- *Warm Neighbors Cool Friends*™ bonus is capped at \$1,000.

Single Family Income Qualified Home Efficiency Initiative

- All ancillary costs must be disclosed to us during the reservation requests.
- When an ancillary cost arises after the reservation has been approved, reach out to your Field Energy Specialist for guidance.
- Pricing is being reviewed frequently.
- Updated Available Residential Measure Guide coming soon.
- Knee wall measure is being added.
 - Adjusted to R-12.
 - Inflation Reduction Act qualifiers included.



Single Family Income Qualified Home Efficiency Initiative

Health and Safety Measures



- Health and safety measures may only be specified on the project when it is necessary to.
- How to price:
 - Details on proposals.
 - Details on invoices.
 - Or separate detailed workscope.
- Only submit valid requests for funding. If the expense is not 100% required in order to make way for an energy efficiency project, it won't get approved.
- Investigate each request and submit only when we are certain that the request is valid to be considered.

Market Rate Single Family Home Efficiency Initiative

Updates and Reminders



- Home Efficiency Workbook
“Short form”

— Home Efficiency Project Documents

Home Efficiency Income Qualified (HEIQ)

HEIQ – Customer Application
PY2022 HEIQ Workbook
PY2023 HEIQ Workbook
Assessment Form
Direct Install Incentive Reference Guide
Energy Audit Collection Form
Energy Audit Inspector Disclaimer Form
Landlord Consent Form
HEIQ QC Work Inspection Checklist

Home Efficiency

[Home Efficiency Workbook](#)
[On-Bill Financing](#)
[Guide to Home Ventilation and ASHRAE 62.2](#)

- Inflation Reduction Act recorded webinar.
- Please wait for reservation approval prior to starting the project.
- We need actual invoices for the home performance work completed signed by the homeowner.

Smart Savers Initiative

Status Update

- Goal: 9,900 smart thermostats.
 - About 2,400 Program Ally installed.
- What's up with leads?
 - New email campaign has leads coming your way!
- 137 ZIP codes added to list, including Rantoul.
- Program Allies not needed in Peoria.
- Program Ally high-need areas:
 - Macomb
 - Quincy
 - Marion
 - Rantoul
 - Metro



Multifamily Initiative

Initiative Updates

- HVAC pipeline:
 - 200 income-qualified heat pump units available.
- Midstream for Multifamily Initiative:
 - Bulk equipment purchases include:
 - Central air conditioners
 - Water heaters
 - Furnaces
 - Boilers
- Building envelope pipeline:
 - Need public housing and income-qualified gas and electric properties.

Multifamily Questions:

Ron Siddle, Program Manager
phone: 1.618.570.9783
email: rsiddle@cmcenergy.com

Residential Program

General Updates and Reminders

- The Residential Program has grown since its creation and has many initiatives within it.
- This growing abundance of opportunities for Ameren Illinois customers comes with a larger variety in guidelines.
- Review the guidelines and read the forms to understand how to clearly provide needed information on a project.
- How many of you find the layout of the Program Ally Portal easy to navigate?
- What improvements would you suggest?

Questions?



Energy Efficiency
PROGRAM

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